



# ***Owner's Manual***

## **Original Instructions**

Split Air Conditioner



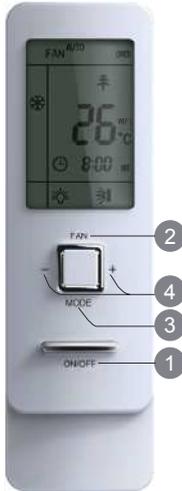
Thank you for choosing our product.

Please read this Owner's Manual carefully before operation and retain it for future reference.

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# Buttons on remote controller



(before opening cover)

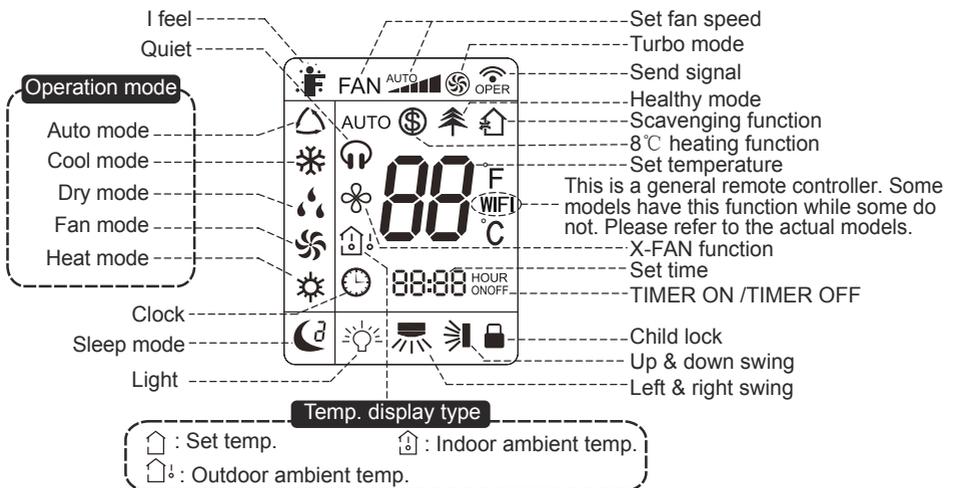


(after opening cover)

- 1 ON/OFF button
- 2 FAN button
- 3 MODE button
- 4 +/- button

- 1 ON/OFF button
- 2 FAN button
- 3 MODE button
- 4 +/- button
- 5 TURBO button
- 6 button
- 7 button
- 8 CLOCK button
- 9 TIMER ON/ TIMER OFF button
- 10 TEMP button
- 11 button
- 12 I FEEL button
- 13 LIGHT button
- 14 WiFi button
- 15 QUIET button
- 16 SLEEP button

# Introduction for icons on display screen



# Introduction for buttons on remote controller

## Note:

- This is a general use remote controller, it could be used for the air conditioners with multifunction; For some function, which the model don't have, if press the corresponding button on the remote controller that the unit will keep the original running status.
- After putting through the power, the air conditioner will give out a sound. Operation indicator "⏻" is ON (red indicator, the colour is different for different models). After that, you can operate the air conditioner by using remote controller.
- Under on status, pressing the button on the remote controller, the signal icon "📶" on the display of remote controller will blink once and the air conditioner will give out a "di" sound, which means the signal has been sent to the air conditioner.
- Under off status, set temperature and clock icon will be displayed on the display of remote controller (If timer on, timer off and light functions are set, the corresponding icons will be displayed on the display of remote controller at the same time); Under on status, the display will show the corresponding set function icons.
- As for the models with functions of WiFi or wired controller, the indoor unit must have been controlled by standard remote controller under auto mode first, and then the function of adjustable temperature under auto mode can be realized by APP or the wired controller.
- This remote controller can adjust the temperature under auto mode. When matching with the unit which is without the function of adjustable temperature under auto mode, the set temperature under auto mode may be invalid, or the displayed set temperature on the unit is not same as that on the remote controller under auto mode.

## 1 ON/OFF button

Press this button to turn on the unit. Press this button again to turn off the unit.

## 2 FAN button

Press this button, Auto, Low, Medium-low, Medium, Medium-high, High speed can be circularly selected. After powered on, Auto fan speed is default. Under DRY mode, Low fan speed only can be set up.



## Note:

- It's Low fan speed under Dry mode.
- X-FAN function: Hold fan speed button for 2s in COOL or DRY mode, the icon "🌀" is displayed and the indoor fan will continue operation for a few minutes in order to dry the indoor unit even though you have turned off the unit. After energization, X-FAN OFF is defaulted. X-FAN is not available in AUTO, FAN or HEAT mode.

This function indicates that moisture on evaporator of indoor unit will be blown after the unit is stopped to avoid mould.

# Introduction for buttons on remote controller

- Having set X-FAN function on: After turning off the unit by pressing ON/OFF button indoor fan will continue running for a few minutes. at low speed. In this period, Hold fan speed button for 2s to stop indoor fan directly.
- Having set X-FAN function off: After turning off the unit by pressing ON/OFF button, the complete unit will be off directly.

## 3 MODE button

Press this button, Auto, Cool, Dry, Fan, Heat mode can be selected circularly. Auto mode is default while power on. Under Heat mode, the initial value is 28 °C (82 °F) Under other modes, the initial value is 25 °C (77°F).



(only for cooling and heating unit. As for cooling only unit, it won't have any action when it receives the signal of heating operation.)

**Note:** Under auto mode, temperature can be displayed; Under auto mode, set temperature can be adjusted.

## 4 +/- button

Press " + " or " - " button once increase or decrease set temperature 1°C(°F). Holding " + " or " - " button, set temperature on remote controller will change quickly. On releasing button after setting is finished, temperature indicator on indoor unit will change accordingly.

When setting TIMER ON, TIMER OFF or CLOCK, press " + " or " - " button to adjust time. (Refer to CLOCK, TIMER ON, TIMER OFF buttons).

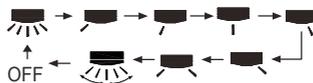
Note: Under auto mode, temperature can be adjusted and displayed.

## 5 TURBO button

Under Cool or Heat mode, press this button can turn on or turn off the Turbo function. After the Turbo function turned on, the signal of Turbo will display. The signal will be automatically cancelled if changing the mode or fan speed.

## 6 button

Press this button to set left & right swing angle cycling as below:



## 7 button

Press this button to set swing angle, which circularly changes as below:



# Introduction for buttons on remote controller

This remote controller is universal. If it receives three kinds of following status, the swing angle will remain original.



If guide louver is stopped when it is swinging up and down, it will remain its present position.

➤ indicates guide louver swings back and forth in the five places, as shown in the figure.

## 8 CLOCK button

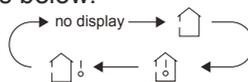
Press this button, the clock can be set up, signal  blink and display. Within 5 seconds, the value can be adjusted by pressing + or - button, if continuously press this button for 2 seconds above, in every 0.5 seconds, the value on ten place of Minute will be increased 1. During blinking, repress the Clock button or Confirm button, signal  will be constantly displayed and it denotes the setting succeeded. After powered on, 12:00 is defaulted to display and signal  will be displayed. If there is signal  be displayed that denotes the current time value is Clock value, otherwise is Timer value.

## 9 TIMER ON/TIMER OFF button

- Timer On setting: Signal "ON" will blink and display, signal  will conceal, the numerical section will become the timer on setting status. During 5 seconds blink, by pressing + or - button to adjust the time value of numerical section, every press of that button, the value will be increased or decreased 1 minute. Hold pressing + or - button, 2 seconds later, it quickly change, the way of change is: During the initial 2.5 seconds, ten numbers change in the one place of minute, then the one place is constant, ten numbers change in the tens place of minute at 2.5 seconds speed and carry. During 5s blink, press the Timer button, the timer setting succeeds. The Timer On has been set up, repress the timer button, the Timer On will be canceled. Before setting the Timer, please adjust the Clock to the current actual time.
- One press this key to enter into TIMER OFF setup, in which case the TIMER OFF icon will blink. The method of setting is the same as for TIMER ON.

## 10 TEMP button

- Press this button, you can see indoor set temperature, indoor ambient temperature or outdoor ambient temperature on indoor unit's display. The setting on remote controller is selected circularly as below:



- When selecting "  " with remote controller or no display, temperature indicator on indoor unit displays set temperature; When selecting "  " with remote controller, temperature indicator on indoor unit displays indoor ambient temperature; When selecting "  " with remote controller, temperature indicator on indoor unit displays outdoor ambient temperature. 3s later it will return to the setting temperature or it depends on the other received signal within 3s.

# Introduction for buttons on remote controller

Attention: When displaying the outdoor ambient, the displaying range is 0-60°C. When it goes beyond the range, it keeps the threshold data (the smallest—0°C and the largest 60°C).

Warm tips: When operating buttons on the cover please make sure the cover is closed completely.

**Note:** Outdoor temperature display is not available for some models. At that time, indoor unit receives "🏠!" signal, while it displays indoor set temperature.

## 11 🌿/🏠 button

Press this button to achieve the on and off of healthy and scavenging functions in operation status. Press this button for the first time to start scavenging function; LCD displays "🏠". Press the button for the second time to start healthy and scavenging functions simultaneously; LCD displays "🏠" and "🌿". Press this button for the third time to quit healthy and scavenging functions simultaneously. Press the button for the fourth time to start healthy function; LCD display "🌿". Press this button again to repeat the operation above.

NOTE: This function is applicable to partial of models.

## 12 I FEEL button

Press this button once, to turn on the I FEEL function, then the figure of "I FEEL" will be displayed, after every press of other function button, every 200ms to send I FEEL once, after this function started, the remote controller will send temperature to the main unit in every 10 minutes. When repress this button, this function will be turned off. When I FEEL function is turned on, the remote controller should be put within the area where indoor unit can receive the signal sent by the remote controller.

## 13 LIGHT button

Press this button at unit On or Off status, Light On and Light Off can be set up. After powered on, Light On is defaulted.

## 14 WiFi button

Press "WiFi" button to turn on or turn off WiFi function. When WiFi function is turned on, the "WiFi" icon will be displayed on remote controller; Under status of remote controller off, press "MODE" and "WiFi" buttons simultaneously for 1s, WiFi module will restore to factory default setting.

- This function is only available for some models.

# Introduction for buttons on remote controller

## 15 QUIET button

Press this button, the Quiet status is under the Auto Quiet mode (display "🔇" and "Auto" signal) and Quiet mode (display "🔇" signal) and Quiet OFF (there is no signal of "🔇" displayed), after powered on, the Quiet OFF is defaulted.

Under the Quiet mode (Display "🔇" signal).

The Quiet function is only available for some models.

## 16 SLEEP button

- Press this button, can select Sleep 1 (☾<sup>1</sup>), Sleep 2 (☾<sup>2</sup>), Sleep 3 (☾<sup>3</sup>) and cancel the Sleep, circulate between these, after electrified, Sleep Cancel is defaulted.
- Sleep 1 is Sleep mode 1, in Cool modes: sleep status after run for one hour, the main unit setting temperature will increase 1°C, 2 hours, setting temperature increased 2°C, the unit will run at this setting temperature; In Heat mode:sleep status after run for one hour, the setting temperature will decrease 1°C, 2 hours, setting temperature will decrease 2°C, then the unit will run at this setting temperature.
- Sleep 2 is sleep mode 2, that is air conditioner will run according to the presetting a group of sleep temperature curve.

In Cool mode:

- (1) When setting the initial temperature 16°C-23°C, after turned on Sleep function, the temperature will be increased 1°C in every hour, after 3°C the temperature will be maintained, after 7hours, the temperature will be decreased 1°C, after that the unit will keep on running under this temperature;
- (2) When setting the initial temperature 24°C-27°C, after turned on Sleep function, the temperature will be increased 1°C in every hour, after 2°C the temperature will be maintained, after 7hours, the temperature will be decreased 1°C, after that the unit will keep on running under this temperature;
- (3) When setting the initial temperature 28°C-29°C, after turned on Sleep function, the temperature will be increased 1°C in every hour, after 1°C the temperature will be maintained, after 7hours, the temperature will be decreased 1°C, after that the unit will keep on running under this temperature;
- (4) When setting the initial temperature 30°C, under this temperature setting, after 7hours, the temperature will be decreased 1°C, after that the unit will keep on running under this temperature;

In Heat mode:

- (1) Under the initial presetting temperature 16°C, it will run under this setting temperature all along.

# Introduction for buttons on remote controller

- (2) Under the initial presetting temperature  $17^{\circ}\text{C}$ - $20^{\circ}\text{C}$ , after Sleep function started up, the temperature will decrease  $1^{\circ}\text{C}$  in every hour, after  $1^{\circ}\text{C}$  decreased, this temperature will be maintained.
  - (3) Under the initial presetting temperature  $21^{\circ}\text{C}$ - $27^{\circ}\text{C}$ , after Sleep function started up, the temperature will decrease  $1^{\circ}\text{C}$  in every hour, after  $2^{\circ}\text{C}$  decreased, this temperature will be maintained.
  - (4) Under the initial presetting temperature  $28^{\circ}\text{C}$ - $30^{\circ}\text{C}$ , after Sleep function started up, the temperature will decrease  $1^{\circ}\text{C}$  in every hour, after  $3^{\circ}\text{C}$  decreased, this temperature will be maintained.
- Sleep 3 - the sleep curve setting under Sleep mode by DIY:
    - (1) Under Sleep 3 mode, press "Turbo" button for a long time, remote controller enters into user individuation sleep setting status, at this time, the time of remote controller will display "1hour", the setting temperature "88" will display the corresponding temperature of last setting sleep curve and blink (The first entering will display according to the initial curve setting value of original factory);
    - (2) Adjust "+" and "-" button, could change the corresponding setting temperature, after adjusted, press "Turbo" button for confirmation;
    - (3) At this time, 1hour will be automatically increased at the timer position on the remote controller, (that are "2hours" or "3hours" or "8hours"), the place of setting temperature "88" will display the corresponding temperature of last setting sleep curve and blink;
    - (4) Repeat the above step (2)~(3) operation, until 8hours temperature setting finished, sleep curve setting finished, at this time, the remote controller will resume the original timer display; temperature display will resume to original setting temperature.
  - Sleep3 - the sleep curve setting under Sleep mode3 by DIY could be inquired:

The user could accord to sleep curve setting method to inquire the presetting sleep curve, enter into user individuation sleep setting status, but do not change the temperature, press "Turbo" button directly for confirmation.
- Note: In the above presetting or enquiry procedure, if continuously within 10s, there is no button pressed, the sleep curve setting status will be automatically quit and resume to display the original displaying. In the presetting or enquiry procedure, press "ON/OFF" button, "Mode" button, "Timer" button or "Sleep" button, the sleep curve setting or enquiry status will quit similarly.

# Introduction for special function

## About AUTO RUN

When AUTO RUN mode is selected, the unit will be in accordance with the room temp. automatically to select the suitable running method and to make ambient comfortable.

## About turbo function

If start this function, the unit will run at super-high fan speed to cool or heat quickly so that the ambient temp. approaches the preset temp. as soon as possible.

## About lock

Press + and - buttons simultaneously to lock or unlock the keyboard. If the remote controller is locked, the icon  will be displayed on it, in which case, press any button, the mark will flicker for three times. If the keyboard is unlocked, the mark will disappear.

## About swing up and down

1. Press swing up and down button continuously more than 2s, the main unit will swing back and forth from up to down, and then loosen the button, the unit will stop swing and present position of guide louver will be kept immediately.
2. Under swing up and down mode, when the status is switched from off to , if press this button again 2s later,  status will switch to off status directly; If press this button again within 2s, the change of swing status will also depend on the circulation sequence stated above.

## About swing left and right

1. Press swing left and right button continuously more than 2s, the main unit will swing back and forth from left to right, and then loosen the button, the unit will stop swing and present position of guide louver will be kept immediately.
2. Under swing left and right mode, when the status is switched from off to , if press this button again 2s later,  status will switch to off status directly; if press this button again within 2s, the change of swing status will also depend on the circulation sequence stated above.

# Introduction for special function

## About switch between Fahrenheit and Centigrade

Under status of unit off, press MODE and - buttons simultaneously to switch °C and °F.

## Combination of "TEMP" and "CLOCK" buttons: About Energy - saving Function

Press "TEMP" and "CLOCK" simultaneously in COOL mode to start energy-saving function. Nixie tube on the remote controller displays "SE". Repeat the operation to quit the function.

## Combination of "TEMP" and "CLOCK" buttons: About 8°C Heating Function

Press "TEMP" and "CLOCK" simultaneously in HEAT mode to start 8°C Heating Function. Nixie tube on the remote controller displays "Ⓔ" and a selected temperature of "8°C". (46°F if Fahrenheit is adopted). Repeat the operation to quit the function.

## About Quiet function

When quiet function is selected:

1. Under cooling mode: indoor fan operates at notch 4 speed. 10 minutes later or when indoor ambient temperature  $\leq 28^{\circ}\text{C}$ , indoor fan will operate at notch 2 speed or quiet mode according to the comparison between indoor ambient temperature and set temperature.
2. Under heating mode: indoor fan operates at notch 3 speed or quiet mode according to the comparison between indoor ambient temperature and set temperature.
3. Under dry, fan mode: indoor fan operates at quiet mode.
4. Under auto mode: the indoor fan operates at the auto quiet mode according to actual cooling, heating or fan mode.

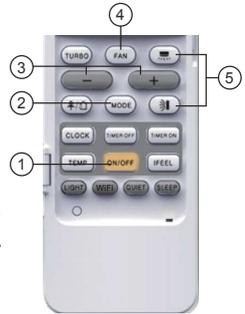
## About Sleep function

Under the Fan, Dry and Auto mode, the Sleep function cannot be set up. Select and enter into any kind of Sleep mode, the Quiet function will be attached and started, different Quiet status could be optional and turned off.

# Operation guide

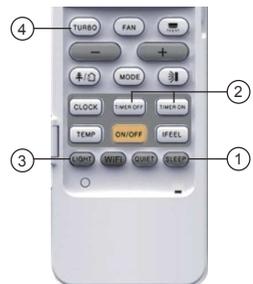
## General operation

1. After powered on, press ON/OFF button, the unit will start to run. (Note: When it is powered on, the guide louver of main unit will close automatically.)
2. Press MODE button, select desired running mode.
3. Pressing + or - button, to set the desired temperature.
4. Pressing FAN button, set fan speed, can select AUTO FAN, LOW, MEDIUM-LOW, MEDIUM, MEDIUM-HIGH and HIGH.
5. Pressing  and  button, to select the swing.



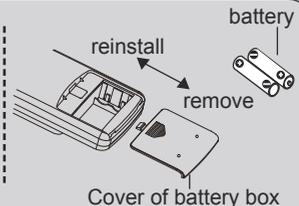
## Optional operation

1. Press SLEEP button, to set sleep.
2. Press TIMER ON and TIMER OFF button, can set the scheduled timer on or timer off.
3. Press LIGHT button, to control the on and off of the displaying part of the unit (This function may be not available for some units).
4. Press TURBO button, can realize the ON and OFF of TURBO function.



# Replacement of batteries in remote controller

1. Press the back side of remote controller marked with "", as shown in the fig, and then push out the cover of battery box along the arrow direction.
2. Replace two 7# (AAA 1.5V) dry batteries, and make sure the position of "+" polar and "-" polar are correct.
3. Reinstall the cover of battery box.



## NOTICE

- During operation, point the remote control signal sender at the receiving window on indoor unit.
- The distance between signal sender and receiving window should be no more than 8m, and there should be no obstacles between them.
- Signal may be interfered easily in the room where there is fluorescent lamp or wireless telephone; remote controller should be close to indoor unit during operation.
- Replace new batteries of the same model when replacement is required.
- When you don't use remote controller for a long time, please take out the batteries.
- If the display on remote controller is fuzzy or there's no display, please replace batteries.

# Malfunction analysis

## General phenomenon analysis

Please check below items before asking for maintenance. If the malfunction still can't be eliminated, please contact local dealer or qualified professionals.

Phenomenon	Check items	Solution
Indoor unit can't receive remote controller's signal or remote controller has no action.	<ul style="list-style-type: none"> <li>Whether it's interfered severely (such as static electricity, stable voltage)?</li> </ul>	<ul style="list-style-type: none"> <li>Pull out the plug. Reinsert the plug after about 3min, and then turn on the unit again.</li> </ul>
	<ul style="list-style-type: none"> <li>Whether remote controller is within the signal receiving range?</li> </ul>	<ul style="list-style-type: none"> <li>Signal receiving range is 8m.</li> </ul>
	<ul style="list-style-type: none"> <li>Whether there are obstacles?</li> </ul>	<ul style="list-style-type: none"> <li>Remove obstacles.</li> </ul>
	<ul style="list-style-type: none"> <li>Whether remote controller is pointing at the receiving window?</li> </ul>	<ul style="list-style-type: none"> <li>Select proper angle and point the remote controller at the receiving window on indoor unit.</li> </ul>
	<ul style="list-style-type: none"> <li>Is sensitivity of remote controller low; fuzzy display and no display?</li> </ul>	<ul style="list-style-type: none"> <li>Check the batteries. If the power of batteries is too low, please replace them.</li> </ul>
	<ul style="list-style-type: none"> <li>No display when operating remote controller?</li> </ul>	<ul style="list-style-type: none"> <li>Check whether remote controller appears to be damaged. If yes, replace it.</li> </ul>
	<ul style="list-style-type: none"> <li>Fluorescent lamp in room?</li> </ul>	<ul style="list-style-type: none"> <li>Take the remote controller close to indoor unit.</li> <li>Turn off the fluorescent lamp and then try it again.</li> </ul>
No air emitted from indoor unit	<ul style="list-style-type: none"> <li>Air inlet or air outlet of indoor unit is blocked?</li> </ul>	<ul style="list-style-type: none"> <li>Eliminate obstacles.</li> </ul>
	<ul style="list-style-type: none"> <li>Under heating mode, indoor temperature is reached to set temperature?</li> </ul>	<ul style="list-style-type: none"> <li>After reaching to set temperature, indoor unit will stop blowing out air.</li> </ul>
	<ul style="list-style-type: none"> <li>Heating mode is turned on just now?</li> </ul>	<ul style="list-style-type: none"> <li>In order to prevent blowing out cold air, indoor unit will be started after delaying for several minutes, which is a normal phenomenon.</li> </ul>

# Malfunction analysis

Phenomenon	Check items	Solution
Air conditioner can't operate	<ul style="list-style-type: none"> <li>● Power failure?</li> </ul>	<ul style="list-style-type: none"> <li>● Wait until power recovery.</li> </ul>
	<ul style="list-style-type: none"> <li>● Is plug loose?</li> </ul>	<ul style="list-style-type: none"> <li>● Reinsert the plug.</li> </ul>
	<ul style="list-style-type: none"> <li>● Air switch trips off or fuse is burnt out?</li> </ul>	<ul style="list-style-type: none"> <li>● Ask professional to replace air switch or fuse.</li> </ul>
	<ul style="list-style-type: none"> <li>● Wiring has malfunction?</li> </ul>	<ul style="list-style-type: none"> <li>● Ask professional to replace it.</li> </ul>
	<ul style="list-style-type: none"> <li>● Unit has restarted immediately after stopping operation?</li> </ul>	<ul style="list-style-type: none"> <li>● Wait for 3min, and then turn on the unit again.</li> </ul>
	<ul style="list-style-type: none"> <li>● Whether the function setting for remote controller is correct?</li> </ul>	<ul style="list-style-type: none"> <li>● Reset the function.</li> </ul>
Mist is emitted from indoor unit's air outlet	<ul style="list-style-type: none"> <li>● Indoor temperature and humidity is high?</li> </ul>	<ul style="list-style-type: none"> <li>● Because indoor air is cooled rapidly. After a while, indoor temperature and humidity will be decrease and mist will disappear.</li> </ul>
Set temperature can't be adjusted	<ul style="list-style-type: none"> <li>● Your required temperature exceeds the set temperature range?</li> </ul>	<ul style="list-style-type: none"> <li>● Set temperature range: 16°C ~30°C .</li> </ul>
Cooling (heating) effect is not good.	<ul style="list-style-type: none"> <li>● Voltage is too low?</li> </ul>	<ul style="list-style-type: none"> <li>● Wait until the voltage resumes normal.</li> </ul>
	<ul style="list-style-type: none"> <li>● Filter is dirty?</li> </ul>	<ul style="list-style-type: none"> <li>● Clean the filter.</li> </ul>
	<ul style="list-style-type: none"> <li>● Set temperature is in proper range?</li> </ul>	<ul style="list-style-type: none"> <li>● Adjust temperature to proper range.</li> </ul>
	<ul style="list-style-type: none"> <li>● Door and window are open?</li> </ul>	<ul style="list-style-type: none"> <li>● Close door and window.</li> </ul>

# Malfunction analysis

Phenomenon	Check items	Solution
Odours are emitted	<ul style="list-style-type: none"><li>• Whether there's odour source, such as furniture and cigarette, etc.</li></ul>	<ul style="list-style-type: none"><li>• Eliminate the odour source.</li><li>• Clean the filter.</li></ul>
Air conditioner operates abnormally	<ul style="list-style-type: none"><li>• Whether there's interference, such as thunder, wireless devices, etc.</li></ul>	<ul style="list-style-type: none"><li>• Disconnect power, put back power, and then turn on the unit again.</li></ul>
"Water flowing" noise	<ul style="list-style-type: none"><li>• Air conditioner is turned on or turned off just now?</li></ul>	<ul style="list-style-type: none"><li>• The noise is the sound of refrigerant flowing inside the unit, which is a normal phenomenon.</li></ul>
Cracking noise	<ul style="list-style-type: none"><li>• Air conditioner is turned on or turned off just now?</li></ul>	<ul style="list-style-type: none"><li>• This is the sound of friction caused by expansion and/or contraction of panel or other parts due to the change of temperature.</li></ul>

# Malfunction analysis

## Error Code

- When air conditioner status is abnormal, temperature indicator on indoor unit will blink to display corresponding error code. Please refer to below list for identification of error code.

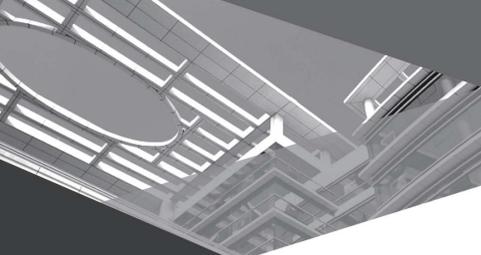
Error code	Troubleshooting
E1	It can be eliminated after restarting the unit. If not, please contact qualified professionals for service.
E5	It can be eliminated after restarting the unit. If not, please contact qualified professionals for service.
E6	It can be eliminated after restarting the unit. If not, please contact qualified professionals for service.
E8	It can be eliminated after restarting the unit. If not, please contact qualified professionals for service.
H3	It can be eliminated after restarting the unit. If not, please contact qualified professionals for service.
H6	It can be eliminated after restarting the unit. If not, please contact qualified professionals for service.
C5	Please contact qualified professionals for service.
F1	Please contact qualified professionals for service.
F2	Please contact qualified professionals for service.
F0	Please contact qualified professionals for service.

Note: If there're other error codes, please contact qualified professionals for service.



## WARNING

- When below phenomenon occurs, please turn off air conditioner and disconnect power immediately, and then contact the dealer or qualified professionals for service.
  - Power cord is overheating or damaged.
  - There's abnormal sound during operation.
  - Air switch trips off frequently.
  - Air conditioner gives off burning smell.
  - Indoor unit is leaking.
- Do not repair or refit the air conditioner by yourself.
- If the air conditioner operates under abnormal conditions, it may cause malfunction, electric shock or fire hazard.



**GREE ELECTRIC APPLIANCES, INC. OF ZHUHAI**

Add: West Jinji Rd, Qianshan, Zhuhai, Guangdong, China, 519070

Tel: (+86-756) 8522218

Fax: (+86-756) 8669426

E-mail: [gree@gree.com.cn](mailto:gree@gree.com.cn)

Web: [www.gree.com](http://www.gree.com)



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