

# **OWNER'S MANUAL**

### Split Air Conditioner

Thank you for choosing our product. For proper operation, please read and keep this manual carefully. MODEL: AWI-25HPDC1F AWI-35HPDC1F AWI-53HPDC1F



#### Operation and maintenance

Precautions	1
Name of parts	6
Operation of Remote Controller	. 7
Emergency operation	. 13
Care and Cleaning	.14
Troubleshooting	.16

#### Installation service

Notices for Installation	19
Installation dimension diagram	21
Installation of Indoor Unit	22
Installation of Outdoor Unit	25
Check after Installation and Test Operation	26
Installation and Maintenance of Healthy Filter(Optional)	27



Do not dispose this product as unsorted municipal waste. Collection of such waste separately for special treatment is necessary.

## 🚹 Warning

### **Operation and Maintenance**

- •This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory ormental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- •Children shall not play with the appliance.
- •Cleaning and user maintenance shall not be made by children without supervision.
- •Do not connect air conditioner to multi-purpose socket. Otherwise, it may cause fire hazard.
- •Do disconnect power supply when cleaning air conditioner. Otherwise, it may cause electric shock.
- •If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- •Do not wash the air conditioner with water to avoid electric shock.
- •Do not spray water on indoor unit. It may cause electric shock or malfunction.
- After removing the filter, do not touch fins to avoid injury.
- •Do not use fire or hair dryer to dry the filter to avoid deformation or fire hazard.

## Warning

- •Maintenance must be performed by qualified professionals. Otherwise, it may cause personal injury or damage.
- Do not repair air conditioner by yourself. It may cause electric shock or damage. Please contact dealer when you need to repair air conditioner.
- Do not extend fingers or objects into air inlet or air outlet. It may cause personal injury or damage.
- Do not block air outlet or air inlet. It may cause malfunction.
- Do not spill water on the remote controller, otherwise the remote controller may be broken.
- When below phenomenon occurs, please turn off air conditioner and disconnect power immediately, and then contact the dealer or qualified professionals for service.
  - Power cord is overheating or damaged.
  - There's abnormal sound during operation.
  - Circuit break trips off frequently.
  - Air conditioner gives off burning smell.
  - Indoor unit is leaking.
- If the air conditioner operates under abnormal conditions, it may cause malfunction, electric shock or fire hazard.
- When turning on or turning off the unit by emergency operation switch, please press this switch with an insulating object other than metal.
- Do not step on top panel of outdoor unit, or put heavy objects. It may cause damage or personal injury.

## Narning

### Attachment

- •Installation must be performed by qualified professionals. Otherwise, it may cause personal injury or damage.
- Must follow the electric safety regulations when installing the unit.
- According to the local safety regulations, use qualified power supply circuit and circuit break.
- Do install the circuit break. If not, it may cause malfunction.
- An all-pole disconnection switch having a contact separation of at least 3mm in all poles should be connected in fixed wiring.
- Including an circuit break with suitable capacity, please note the following table. Air switch should be included magnet buckle and heating buckle function, it can protect the circuit-short and overload.
- Air Conditioner should be properly grounded. Incorrect grounding may cause electric shock.
- Don't use unqualified power cord.
- Make sure the power supply matches with the requirement of air conditioner.Unstable power supply or incorrect wiring or malfunction. Please install proper power supply cables before using the air conditioner.
- Properly connect the live wire, neutral wire and grounding wire of power socket.
- Be sure to cut off the power supply before proceeding any work related to electricity and safety.

## 🎦 Warning

- Do not put through the power before finishing installation.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- The temperature of refrigerant circuit will be high, please keep the interconnection cable away from the copper tube.
- The appliance shall be installed in accordance with national wiring regulations.
- Installation must be performed in accordance with the requirement of NEC and CEC by authorized personnel only.
- The air conditioner is the first class electric appliance. It must be properly grounding with specialized grounding device by a professional. Please make sure it is always grounded effectively, otherwise it may cause electric shock.
- The yellow-green wire in air conditioner is grounding wire, which can't be used for other purposes.
- The grounding resistance should comply with national electric safety regulations.
- The appliance must be positioned so that the plug is accessible.
- All wires of indoor unit and outdoor unit should be connected by a professional.
- If the length of power connection wire is insufficient, please contact the supplier for a new one. Avoid extending the wire by yourself.

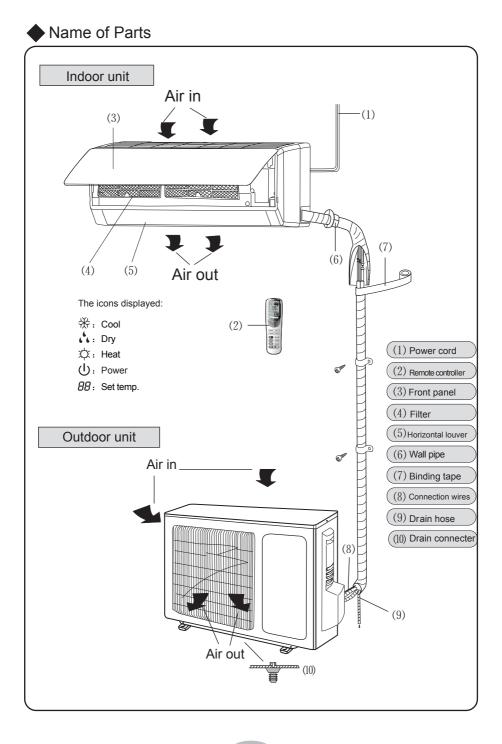
## Warning

- For the air conditioner with plug, the plug should be reachable after finishing installation.
- For the air conditioner without plug, an circuit break must be installed in the line.
- If you need to relocate the air conditioner to another place, only the qualified person can perform the work. Otherwise, it may cause personal injury or damage.
- Select a location which is out of reach for children and far away from animals or plants. If it is unavoidable, please add the fence for safety purpose.
- The indoor unit should be installed close to the wall.

#### Working temperature range

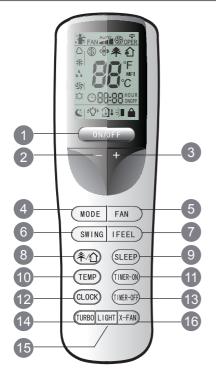
	Indoor side DB/WB(℃)	Outdoor side DB/WB(℃)
Maximum cooling	32/23	43/26
Maximum heating	27/-	24/18

• The operating temperature range (outdoor temperature) for cooling only unit is -15°C ~48°C ; for heat pump unit is -25°C ~ 48°C .



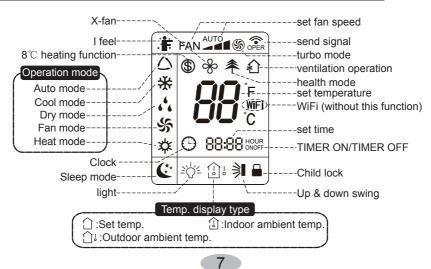
#### 

### Buttons on remote controller



- 1 ON/OFF button
- 2 button
- 3 + button
- 4 MODE button
- 5 FAN button
- 6 SWING button
- 7 I FEEL button
- 8 辛/纪 button
- 9 SLEEP button
- 10 TEMP button
- 11 TIMER-ON button
- 12 CLOCK button
- 13 TIMER-OFF button
- 14 TURBO button
- 15 LIGHT button
- 16 X-FAN button

### Introduction for icons on display screen



#### Note:

- This is a general use remote controller, it could be used for the air conditioners with multifunction; For some function, which the model doesn't have, if press the corresponding button on the remote controller that the unit will keep the original running status.
- After putting through power, air conditioner will give out a sound and operation indicator " ()" is ON (red indicator). You can operate the air conditioner through the remote controller.

#### ON/OFF button

Press this button to turn on the unit. Press this button again to turn off the unit.

#### 2 - button

Press this button to decrease set temperature. Holding it down above 2 seconds rapidly decreases set temperature. In AUTO mode, set temperature is not adjustable.

#### 3 + button

Press this button to increase set temperature. Holding it down above 2 seconds rapidly increases set temperature. In AUTO mode, set temperature is not adjustable.

#### 4 MODE button

Each time you press this button, a mode is selected in a sequence that goes from AUTO, COOL, DRY, FAN, and HEAT\*, as the following:



<sup>\*</sup>Note: Only for models with heating function.

After energization, AUTO mode is defaulted. In AUTO mode, the set temperature will not be displayed on the LCD, and the unit will automatically select the suitable operation mode in accordance with the room temperature to make indoor room comfortable. (As for cooling only unit, it won't have any action when it receives the signal of heating operation.)

#### 5 FAN button

This button is used for setting Fan Speed in the sequence that goes from AUTO,  $\neg$ ,  $\neg$ ,  $\downarrow$ , to  $\neg$ , then back to Auto.



#### 6 SWING button

Press this button to set up &down swing angle, which circularly changes as below:

This remote controller is universal. If any command ≤, ≯lor >l is sent out, the unit will carry out the command as >l

≱I indicates the guide louver swings as: `I \$`I \$-I\$, I\$,

#### 7 I FEEL button

Press this button to turn on I FEEL function. The unit automatically adjust temperature according to the sensed temperature. Press this button again to cancel I FEEL function.

#### 8 希/紀 button

Press this button to achieve the on and off of healthy and scavenging functions in operation status. Press this button for the first time to start scavenging function; LCD displays " ① ". Press the button for the second time to start healthy and scavenging functions simultaneously; LCD displays " ② " and " 축 ". Press this button for the third time to quit healthy and scavenging functions simultaneously. Press the button for the fourth time to start healthy function; LCD display " 章 ". Press this button for the fourth time to start healthy function; LCD display " 章 ". Press this button for the fourth time to start healthy function; LCD display " 章 ". Press this button again to repeat the operation above. (This function is applicable to partial of models)

#### 9 SLEEP button

Press this button to go into the SLEEP operation mode. Press it again to cancel this function. This function is available in COOL, HEAT (Only for models with heating function) mode to maintain the most comfortable temperature for you.

9

#### **10** TEMP button

Press this button can see indoor set temperature, indoor ambient temperature or outdoor ambient temperature on indoor unit's display. Temperature is set circularly by remote controller as below:



- When selecting "<sup>()</sup> by remote controller or no display, temperature indicator on indoor unit displays set temperature.
- When selecting ": by remote controller, temperature indicator on indoor unit displays indoor ambient temperature.
- When selecting " : by remote controller, temperature indicator on indoor unit displays outdoor ambient temperature.

#### Note:

- Outdoor ambient temperature display may can't be selected for some models. When indoor unit receives " : signal, it displays indoor set temperature.
- Only for the model whose indoor unit has dual-8 display.

#### 11 TIMER-ON button

Press this button to initiate the auto-ON timer. To cancel the auto-timer program, simply press this button again.

After press of this button, () disappears and "ON" blinks. 00:00 is displayed for ON time setting. Within 5 seconds, press + or - button to adjust the time value. Every press of either button changes the time setting by 1 minute. Holding down either button rapidly changes the time setting by 1 minute and then 10 minutes. Within 5 Seconds after setting, press TIMER ON button to confirm.

#### 12 CLOCK button

Press CLOCK button, 🕒 blinking. Within 5 seconds, pressing + or - button adjusts the present time. Holding down either button above 2 seconds increases or decreases the time by 1 minute every 0.5 second and then by 10 minutes every 0.5 second. During blinking after setting, press CLOCK button again to confirm the setting, and then 🕒 will be constantly displayed.

#### **13** TIMER-OFF button

Press this button to initiate the auto-off timer. To cancel the auto-timer program, simply press the button again. TIMER OFF setting is the same as TIMER ON.

#### **14** TURBO button

Press this button to activate / deactivate the Turbo function which enables the unitto reach the preset temperature in the shortest time. In COOL mode, the unit will blow strong cooling air at super high fan speed. In HEAT mode, the unit will blow strong heating air at super high fan speed.

#### 15 LIGHT button

Press LIGHT button to turn on the display's light and press this button again to turn off the display's light. If the light is turned on,  $\exists \dot{a} \dot{a} = \dot{a}$  is displayed. If the light is turned off,  $\exists \dot{a} = \dot{a} = \dot{a}$ 

#### 16 X-FAN button

Pressing X-FAN button in COOL or DRY mode,  $\gg$  the icon is displayed and the indoor fan will continue operation for 2 minutes in order to dry the indoor unit even though you have turned off the unit.

After energization, X-FAN OFF is defaulted. X-FAN is not available in AUTO, FAN or HEAT mode.

### Function introduction for combination buttons

#### Combination of "+" and "-" buttons: About lock

Press "+" and "-" buttons simultaneously to lock or unlock the keypad. If the remote controller is locked,  $\widehat{}$  is displayed. In this case, pressing any button,  $\widehat{}$  blinks three times.

#### Combination of "MODE" and "-" buttons: About switch between Fahrenheit and centigrade

At unit OFF, press "MODE" and "-" buttons simultaneously to switch between  $^\circ\text{C}$  and  $^\circ\text{F}.$ 

### Function introduction for combination buttons

#### Combination of "TEMP" and "CLOCK" buttons: About Energy-saving Function

Press "TEMP" and "CLOCK" simultaneously in COOL mode to start energy-saving function. Nixie tube on the remote controller displays "SE". Repeat the operation to quit the function.

#### Combination of "TEMP" and "CLOCK" buttons: About 8°C Heating Function

Press "TEMP" and "CLOCK" simultaneously in HEAT mode to start 8°C Heating Function Nixie tube on the remote controller displays "(\*)" and a selected temperature of "8°C" (46°F if Fahrenheit is adopted). Repeat the operation to quit the function.

#### **About Back-lighting Function**

The unit lights for 4s when energizing for the first time, and 3s for later press.

#### ★ About HEALTH function (COLD PLASMA)

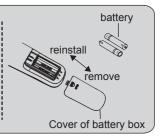
Turn on the unit, start up the fan (Breezing and X-FAN are excluded) and press HEATLTH button on remote controller to start health function (If there is not HEALTH button on remote controller, the unit defaults health function ON.)

## Operation guide

- **1.** After putting through the power, press "ON/OFF" button on remote controller to turn on the air conditioner.
- **2.** Press "MODE" button to select your required mode: AUTO, COOL, DRY, FAN, HEAT.
- **3.** Press "+" or "-" button to set your required temperature. (Temperature can't be adjusted under auto mode).
- **4.** Press "FAN" button to set your required fan speed: auto, low, medium and high speed.
- 5. Press "SWING" button to select fan blowing angle.

### Replacement of batteries in remote controller

- 1. Press the back side of remote controller marked with ". as shown in the fig, and then push out the cover of battery box along the arrow direction.
- Replace two 7# (AAA 1.5V) dry batteries, and make sure the position of "+" polar and "-" polar are correct.



3. Reinstall the cover of battery box.

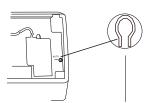
### NOTICE

- During operation, point the remote control signal sender at the receiving window on indoor unit.
- The distance between signal sender and receiving window should be no more than 8m, and there should be no obstacles between them.
- Signal may be interfered easily in the room where there is fluorescent lamp or wireless telephone; remote controller should be close to indoor unit during operation.
- Replace new batteries of the same model when replacement is required.
- When you don't use remote controller for a long time, please take out the batteries.
- If the display on remote controller is fuzzy or there's no display, please replace batteries.

#### Emergency Operation

#### **Emergency Operation**

When the remote controller is lost or damaged, please use the manual switch on the main unit. In that case, the unit will operate in AUTO mode and the temperature setting or fan speed can not be changed. The manual switch can be operated as below:



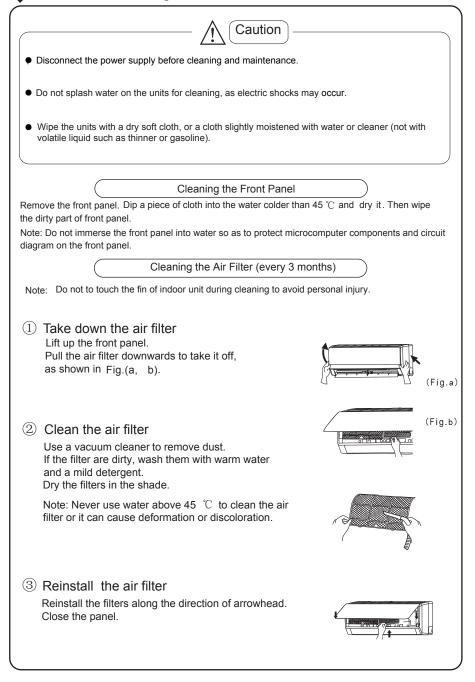
Manual switch

- Turn on the unit: Press AUTO/STOP button to enter AUTO mode.
   The microcomputer will select the mode (COOL, HEAT, FAN) automatically according to the room temperature for reaching comfortable effect.
- Turn off the unit: Press the AUTO/STOP button to switch off the unit.
- The operation mode is seen in the following table.

Mode	Model	Temperature setting	Airflow rate
AUTO	COOLING	25℃ ( COOL,FAN)	AUTO
AUTO	HEAT PUMP	25℃ ( COOL,FAN)	AUTO
AUTO	HEAT PUMP	20℃ ( HEAT)	AUTO

• This switch is to be applied when the remote controller is missing.

Care and Cleaning



Care and Cleaning	
Check before use	$\supset$
1 Be sure that nothing obstructs the air outlet and intake vents.	
② Check that whether ground wire is properly connected or not.	
③ Check that whether the batteries of air conditioner are changed or not.	
(4) Check that whether the installation stand of the outdoor unit is damaged or not. If damaged, please contact the dealer.	
Maintain after use	$\supset$
① Turn main power off.	
② Clean the filter and indoor and outdoor units' bodies.	
③ Clear dust and obstructions from the outdoor unit.	
4 Repaint the rubiginous place on the outdoor unit to prevent it from	n spreading.
(5) Adopt the special shield to cover the outdoor unit, avoid the rain v the unit and get rust.	vater, dust enter into

#### Troubleshooting

the operation.

œ۳

stop the unit.

0.0

CAUTION Don't attempt to repair the air conditioner by yourself, it can cause an electric shock or fire. Please check the following items before asking for repair, it can save your time and money.			
Phenomenon	Troubleshooting		
Not operate immediately when the air conditioner is restarted.	<ul> <li>Once the air conditioner is stopped, it will not operate in approximately 3 minutes to</li> </ul>		

There's unusual smell blowing from the outlet after operation is started.	• The unit has no peculiar smell by itself. If has, that is due to the smell accumulated in the ambient.
?	<ul> <li>Solution method: Cleaning the filter. If problem still has, so need to clean air conditioner. (Please contact with the authorized maintenance center.)</li> </ul>
Sound of water flow can be heard during	• The air conditioner is started, when it is

 The air conditioner is started, when it is running the compressor started or stopped running, or the unit is stopped, sometimes there is swoosh or gurgle, the sound is due to refrigerant flowing they are not malfunctions.

In COOL mode, sometimes the mist emitted from the air outlet vent.
 When the indoor temperature and humidity are very high, this phenomenon would happen. This is caused by the room air is swiftly cooled down. After running for a while, indoor temperature and humidity will fall down, the mist will die away.

• This is caused by the deformation of plastic due to the changes of temperature.

### Troubleshooting

Phenomenon	Troubleshooting
The unit can not run.	<ul> <li>Has the power been shut down?</li> <li>Is power plug loosed?</li> <li>Is the circuit protection device tripped off or not?</li> <li>Is voltage higher or lower? (Tested by professionals)</li> <li>Is the TIMER correctly used?</li> </ul>
Cooling(Heating) efficiency is not good.	<ul> <li>Is Temp. setting suitable?</li> <li>Were inlet and outlet vents obstructed?</li> <li>Is filter dirty?</li> <li>Are the windows and doors clothed?</li> <li>Did Fan speed set at low speed?</li> <li>Is there any heat sources in the room?</li> </ul>
Wireless remote control is not available.	<ul> <li>The unit is interfered by abnormal or frequent functions switchover occasionally the controller cannot operate. At this time, you need to pull out of the plug, and reinsert it.</li> <li>Is it in its receiving range? Or obstructed? To check the voltage in wireless remote control inside is charged, otherwise to replace the batteries.</li> <li>Whether the wireless remote control is damaged.</li> </ul>
If water leakage in the room.	<ul> <li>The air humidity is on the high side.</li> <li>Condensing water over flowed.</li> <li>The connection position of indoor unit drainage pipe is loosed.</li> </ul>
If water leakage in outdoor unit.	<ul> <li>When the unit is running in COOL mode, the pipe and connection of pipe would be condensed due to the water cooled down.</li> <li>When the unit is running in Auto Defrosting mode the ice thawed and flowed out.</li> <li>When the unit is running in HEAT mode, the water adhered on heat exchanger dripped off.</li> </ul>
Noise from indoor unit emitted.	<ul> <li>The sound of fan or compressor relay is switching on or off.</li> <li>When the defrosting is started or stop running, it will sound. That is due to the refrigerant flowed to the reverse direction.</li> </ul>

Troubleshooting

Phenomenon	Troubleshooting
Indoor unit cannot deliver air.	<ul> <li>In HEAT mode, when the temperature of indoor heat exchanger is very low, that will stop deliver air in order to prevent cool air. (Within 2min)</li> </ul>
	<ul> <li>In HEAT mode, when the outdoor temperature is low or high humidity, there are much frost be formed on the outdoor heat exchanger, that the unit will automatically defrost, indoor unit stop blowing air for 3-12min. During the defrosting, there is water flowing out or vapor be produced.</li> <li>In dehumidifying mode, sometimes indoor fan will stop, in order to avoid condensing water be vaporized again, restrain temperature rising.</li> </ul>
Moisture on air outlet vent.	<ul> <li>If unit is running under the high humidity for a long time, the moisture will be condensed on the air outlet grill and drip off.</li> </ul>



Immediately stop all operations and plug out, contact the dealer in following situations.

There is harsh sound during operation.

The terrible odors emitted during operation.

Water is leaking in the room.

Air switch or protection switch often breaks.

Carelessy splash water or something into unit.

There is an abnormal heat in power supply cord and power plug.

♦ (Stop running and pull out of the plug.)

Notices for installation

#### Important Notices

- 1. The unit installation work must be done by qualified personnel according to the local rules and this manual.
- Before installation, please contact with local authorized maintenance center, if unit is not installed by the authorized maintenance center, the malfunction may not solved, due to discommodious contacts.
- 3. When removing the unit to the other place, please firstly contact with the authorized Maintenance Center in the local area.

Basic Requirements For Installation Position

Install in the following place may cause malfunction. If it is unavoidable contact with service center please:

- Place where strong heat sources, vapors, flammable gas or volatile object are emitted.
- Place where high-frequency waves are generated by radio equipment, welders and medical equipment.
- Place where a lot of salinities such as coast exists.
- Place where the oil (machine oil) is contained in the air.
- Place where a sulfured gas such as the hot spring zones is generated.
- Other place with special circumstance.

Indoor Unit Installation Position Selection

- 1. The air inlet and outlet vent should be far from the obstruction, make sure that the air can be blown through the whole room.
- 2. Select a position where the condensing water can be easily drained out, and the place is easily connected for outdoor unit.
- 3. Select a location where the children can not reach.
- 4. Can select the place where is strong enough to withstand the full weight and vibration of the unit. And will not increase the noise.
- 5. Be sure to leave enough space to allow access for routine maintenance. The height of the installed location should be 250cm or more from the floor.
- 6. Select a place about 1m or more away from TVset or any other electric appliances.
- 7. Select a place where the filter can be easily taken out.
- 8. Make sure that the indoor unit installation should accord with installation dimension diagram requirements.
- 9. Do not use the unit in the immediate surroundings of a laundry a bath a shower or a swimming pool.

Outdoor Unit Installation Position Selection

- Select a location from which noise and outflow air emitted by unit will not inconvenience neighbors, animals, plants.
- 2. Select a location where there should be sufficient ventilation.
- 3. Select a location where there should be no obstructions cover the inlet and outlet vent.
- The location should be able to withstand the full weight and vibration of the outdoor unit and permit safe installation.
- 5. Select a dry place, but do not expose under the direct sunlight or strong wind.
- 6. Make sure that the outdoor unit installation dimension should accord with installation dimension diagram, convenient for maintenance, repair.
- 7. The height difference of connecting the tubing within 5m, the length of connecting the tubing within 10m.
- 8. Select a place where it is out of reach for the children.
- 9. Select a place where will not block the passage and do not influence the city appearance.

#### Notices for installation

#### Safety Requirements For Electric Appliances

- 1. The power supply should be used the rated voltage and AC exclusive circuit, the power cable diameter should be satisfied.
- 2. Don't drag the power cable emphatically.
- It should be reliably earthed, and it should be connected to the special earth device, the installation work should be operated by the professional. The air switch must have the functions of magnetic tripping and heat tripping, in order to protect the short circuit and overloading.
- 4. The min. distance from the unit and combustive surface is 1.5m.
- 5. The appliance shall be installed in accordance with national wiring regulations.
- An all-pole disconnection switch having a contact separation of at least 3mm in all poles should be connected in fixed wiring.

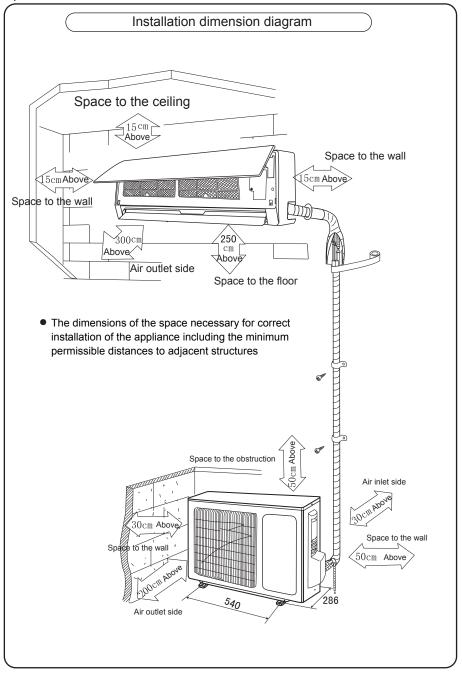
#### Note:

- Make sure that the Live wire or Zero line as well as the earth wire in the family power socket can not be wrong connected, there should be reliable and no short circuit in the diagram.
- wrong connection may cause fire.

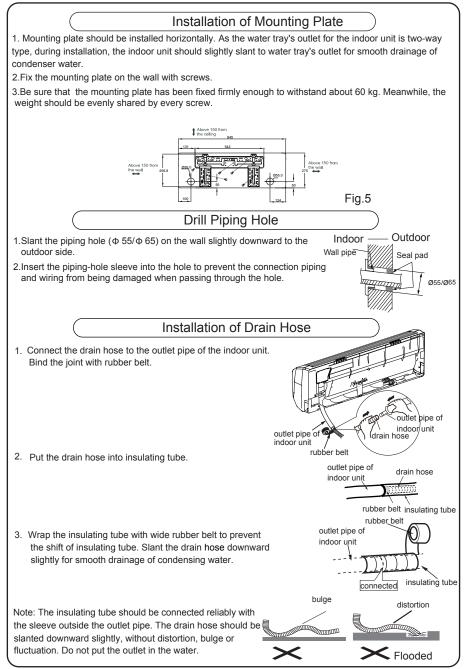
#### Earthing requirements

- 1. Air conditioner is type I electric appliance, thus please do conduct reliable earthing measure.
- The yellow-green two-color wire in air conditioner is earthing wire and cannot be used for other propose. It cannot be cut off and be fix it by screw, otherwise it would cause electric shock.
- 3. The earth resistance should accord to the National Criterion.
- 4. The user power must offer the reliable earthing terminal. Please don't connect the earthing wire with the following place:
  - (1) Tap water pipe. (2) Gas pipe. (3) Contamination pipe.
  - ④ Other places that professional personnel consider them unreliable.
- 5. The model and rating values for fuses according the silk print on fuse cover or related PCB board.

#### Installation dimension diagram



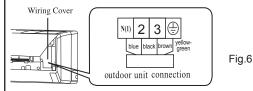
#### Installation of Indoor Unit



#### Installation of Indoor Unit

#### Connecting Indoor and Outdoor Electric Wires

- 1.Open the front panel.
- 2.Remove the wiring cover and wire clamp. Make the power connection cord pass through the hole at the back of indoor unit.
- 3.Connect and fix the power connection cord to the terminal board. (As shown in Fig.6)
- 4. Fix the power connection cord with wire clamp and reinstall wiring cover.
- 5.Reinstall the front panel.

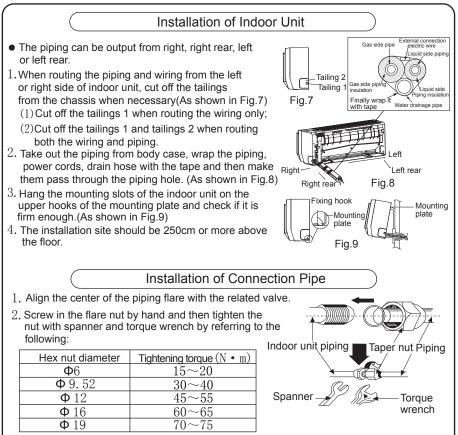


#### NOTE:

All wires between indoor and outdoor units must be connected by the qualified electric contractor.

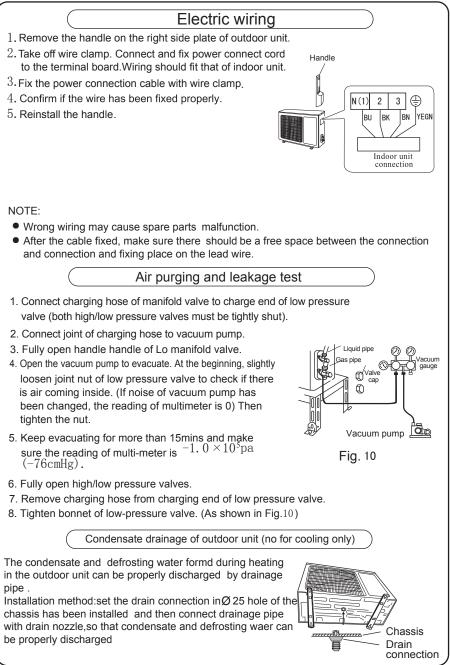
- Electric wires must be connected correctly. Improper connection may cause malfunction.
- Tighten the terminal screws tightly.
- After tightening the screws, pull the wire slightly to confirm whether it's firm or not.
- Make sure that the electric connections are earthed properly to prevent electric shock.
- Make sure that all wiring connections are secure and the cover plates are reinstalled properly. Poor installation may cause fire or electric shock.

#### Installation of Indoor Unit



NOTE: Connect the connection pipe to indoor unit at first and then to outdoor unit. Handle piping bending with care. Do not damage the connection pipe. Ensure that the joint nut is tightened firmly, otherwise, it may cause leakage.

#### Installation of Outdoor Unit



#### Check after installation and test operation

#### Check after installation

Possible malfunction
The unit may drop, shake or emit noise.
It may cause insufficient cooling(heating) capacity
It may cause condensation and dripping.
It may cause condensation and dripping.
It may cause electric malfunction or damage the part.
It may cause electric malfunction or damage the part.
It may cause electrical leakage.
It may cause electric malfunction or damage the part.
It may cause insufficient cooling(heating) capacity.
The refrigerant capacity is not accurate.

#### **Test Operation**

#### 1. Before test operation

- (1) Do not switch on power before installation is finished completely.
- (2) Electric wiring must be connected correctly and securely.
- (3) Cut-off values of the connection pipes should be opened.
- (4) All the impurities such as scraps and thrums must be cleared from the unit.

#### $2.\,\mathrm{Test}$ operation method

- (1) Switch on power, press "ON/OFF" button on the wireless remote control to start the operation.
- (2) Press MODE button, to select the COOL, HEAT (Cooling only unit is not available), FAN to check whether the operation is normal or not.

### Installation and Maintenance of Healthy Filter(Optional) Installation of Healthy Filter 1. Lift up the front panel from the two ends of it, as shown by the arrow direction, and then remove the air filter.(as shown in Fig.a) Fig. a Fig. b 2. Attach the healthy filter onto the air filter, Air filter (as shown in Fig.b). Healthy filter 3. Install the air filter properly along the arrow direction in Fig.c, and then close the panel. Fia. c **Cleaning and Maintenance** Remove the healthy filter and reinstall it after cleaning according to the installation instruction. Don't use brush or hard things to clean the filter. After cleaning, be sure to dry it in the shade. Service Life The general service life for the healthy filter is about one year under normal condition. As for silver ion filter, it is invalid when its surface becomes black (green). •This supplementary instruction is provided for reference to the unit with healthy filter. If the graphics provided herein is different from the actual product, please refer to the actual product. The quantity of healthy filters is based on the actual delivery.



WWW.ALPICAIR.COM



# **OWNER'S MANUAL**

### Split Air Conditioner

Thank you for choosing our product. For proper operation, please read and keep this manual carefully. MODEL: AWO-25HPDC1F AWO-35HPDC1F AWO-53HPDC1F

### Content

#### **Operation Notices**

Precautions	1
Parts Name	6

#### Installation Notice

Installation dimension diagram	7
Safety precautions for installing and relocating the unit	
Tools for installation	
Selection of installation location	9
Requirements for electric connection	.10

#### Installation

Installation of outdoor unit	11
Vacuum pumping	14
Leakage detection	14
Check after installation	15

#### Test and operation

Test operation15
------------------

#### Attachment

Configuration of connection pipe	16
Pipe expanding method	18

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

If it needs to install, move or maintain the air conditioner, please contact dealer or local service center to conduct it at first. Air conditioner must be installed, moved or maintained by appointed unit. Otherwise, it may cause serious damage or personal injury or death.



This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

R410A(R32/125: 50/50): 2087.5

### Explanation of Symbols





Indicates a hazardous situation that, if not avoided, will result in death or serious injury.

Indicates a hazardous situation that, if not avoided, could result in death or serious injury.

Indicates a hazardous situation that, if not avoided, may result in minor or moderate injury.

Indicates important but not hazard-related information, used to indicate risk of property damage.



Indicates a hazard that would be assigned a signal word WARNING or CAUTION.

# 

### **Operation and Maintenance**

- •This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- •Children shall not play with the appliance.
- •Cleaning and user maintenance shall not be made by children without supervision.
- •Do not connect air conditioner to multi-purpose socket. Otherwise, it may cause fire hazard.
- •Do disconnect power supply when cleaning air conditioner. Otherwise, it may cause electric shock.
- •If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- •Do not wash the air conditioner with water to avoid electric shock.
- •Do not spray water on indoor unit. It may cause electric shock or malfunction.
- •After removing the filter, do not touch fins to avoid injury.
- •Do not use fire or hair dryer to dry the filter to avoid deformation or fire hazard.



# WARNING

- Maintenance must be performed by qualified professionals. Otherwise, it may cause personal injury or damage.
- Do not repair air conditioner by yourself. It may cause electric shock or damage. Please contact dealer when you need to repair air conditioner.
- Do not extend fingers or objects into air inlet or air outlet. It may cause personal injury or damage.
- Do not block air outlet or air inlet. It may cause malfunction.
- Do not spill water on the remote controller, otherwise the remote controller may be broken.
- When below phenomenon occurs, please turn off air conditioner and disconnect power immediately, and then contact the dealer or qualified professionals for service.
  - Power cord is overheating or damaged.
  - There's abnormal sound during operation.
  - Circuit break trips off frequently.
  - Air conditioner gives off burning smell.
  - Indoor unit is leaking.
- If the air conditioner operates under abnormal conditions, it may cause malfunction, electric shock or fire hazard.
- When turning on or turning off the unit by emergency operation switch, please press this switch with an insulating object other than metal.
- Do not step on top panel of outdoor unit, or put heavy objects. It may cause damage or personal injury.

## 

### Attachment

- Installation must be performed by qualified professionals. Otherwise, it may cause personal injury or damage.
- Must follow the electric safety regulations when installing the unit.
- According to the local safety regulations, use qualified power supply circuit and circuit break.
- Do install the circuit break. If not, it may cause malfunction.
- An all-pole disconnection switch having a contact separation of at least 3mm in all poles should be connected in fixed wiring.
- Including an circuit break with suitable capacity, please note the following table. Air switch should be included magnet buckle and heating buckle function, it can protect the circuit-short and overload.
- Air Conditioner should be properly grounded. Incorrect grounding may cause electric shock.
- Don't use unqualified power cord.
- Make sure the power supply matches with the requirement of air conditioner. Unstable power supply or incorrect wiring or malfunction. Please install proper power supply cables before using the air conditioner.
- Properly connect the live wire, neutral wire and grounding wire of power socket.
- Be sure to cut off the power supply before proceeding any work related to electricity and safety.

# 

- Do not put through the power before finishing installation.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- The temperature of refrigerant circuit will be high, please keep the interconnection cable away from the copper tube.
- The appliance shall be installed in accordance with national wiring regulations.
- Installation must be performed in accordance with the requirement of NEC and CEC by authorized personnel only.
- The air conditioner is the first class electric appliance. It must be properly grounding with specialized grounding device by a professional. Please make sure it is always grounded effectively, otherwise it may cause electric shock.
- The yellow-green wire in air conditioner is grounding wire, which can't be used for other purposes.
- The grounding resistance should comply with national electric safety regulations.
- The appliance must be positioned so that the plug is accessible.
- All wires of indoor unit and outdoor unit should be connected by a professional.
- If the length of power connection wire is insufficient, please contact the supplier for a new one. Avoid extending the wire by yourself.

## 

- For the air conditioner with plug, the plug should be reachable after finishing installation.
- For the air conditioner without plug, an circuit break must be installed in the line.
- If you need to relocate the air conditioner to another place, only the qualified person can perform the work. Otherwise, it may cause personal injury or damage.
- Select a location which is out of reach for children and far away from animals or plants. If it is unavoidable, please add the fence for safety purpose.
- The indoor unit should be installed close to the wall.

### Working temperature range

For some model:

	Indoor side DB/WB(°C)	Outdoor side DB/WB(°C)
Maximum cooling	32/23	43/26
Maximum heating	27/-	24/18

### NOTICE:

• The operating temperature range (outdoor temperature) for cooling is -15 °C ~43 °C; Heating temperature range for the model without electric heating belt for chassis is -15 °C ~24 °C; Heating temperature range for the model with electric heating belt for chassis is -20 °C ~24 °C.

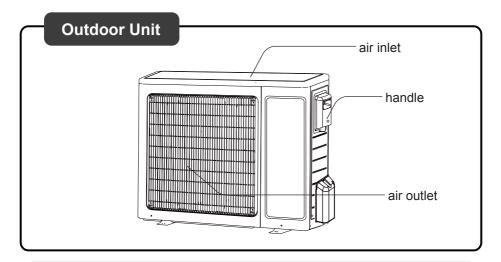
For some model:

	Indoor side DB/WB(°C)	Outdoor side DB/WB(°C)	
Maximum cooling	32/23	48/26	
Maximum heating	27/-	24/18	

### NOTICE:

• The operating temperature range (outdoor temperature) for cooling is -15 °C ~48 °C; Heating temperature range for the model without electric heating belt for chassis is -15 °C ~24 °C; Heating temperature range for the model with electric heating belt for chassis is -25 °C ~24 °C .

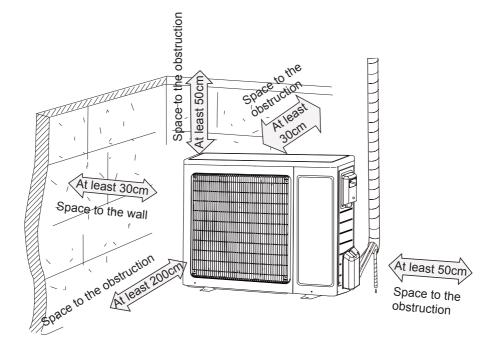
## Parts Name



### NOTICE:

Actual product may be different from above graphics, please refer to actual products.

## Installation dimension diagram



### To ensure safety, please be mindful of the following precautions.

## **M** Warning

- When installing or relocating the unit, be sure to keep the refrigerant circuit free from air or substances other than the specified refrigerant. Any presence of air or other foreign substance in the refrigerant circuit will cause system pressure rise or compressor rupture, resulting in injury.
- When installing or moving this unit, do not charge the refrigerant which is not comply with that on the nameplate or unqualified refrigerant. Otherwise, it may cause abnormal operation, wrong action, mechanical malfunction or even series safety accident.
- When refrigerant needs to be recovered during relocating or repairing the unit, be sure that the unit is running in cooling mode. Then, fully close the valve at high pressure side (liquid valve). About 30-40 seconds later, fully close the valve at low pressure side (gas valve), immediately stop the unit and disconnect power. Please note that the time for refrigerant recovery should not exceed 1 minute.

If refrigerant recovery takes too much time, air may be sucked in and cause pressure rise or compressor rupture, resulting in injury.

- During refrigerant recovery, make sure that liquid valve and gas valve are fully closed and power is disconnected before detaching the connection pipe. If compressor starts running when stop valve is open and connection pipe is not yet connected, air will be sucked in and cause pressure rise or compressor rupture, resulting in injury.
- When installing the unit, make sure that connection pipe is securely connected before the compressor starts running.

If compressor starts running when stop valve is open and connection pipe is not yet connected, air will be sucked in and cause pressure rise or compressor rupture, resulting in injury.

• Prohibit installing the unit at the place where there may be leaked corrosive gas or flammable gas.

If there leaked gas around the unit, it may cause explosion and other accidents.

• Do not use extension cords for electrical connections. If the electric wire is not long enough, please contact a local service center authorized and ask for a proper electric wire.

Poor connections may lead to electric shock or fire.

• Use the specified types of wires for electrical connections between the indoor and outdoor units. Firmly clamp the wires so that their terminals receive no external stresses.

Electric wires with insufficient capacity, wrong wire connections and insecure wire terminals may cause electric shock or fire.

## Tools for installation

2 Screw driver		3 Impact drill	
5 Pipe expander		6 Torque wrench	
8 Pipe cutter		9 Leakage detector	
11 Pressure meter		12 Universal meter	
13 Inner hexagon spanner		14 Measuring tape	
	5 Pipe exp 8 Pipe cut 11 Pressu	5 Pipe expander 8 Pipe cutter 11 Pressure meter	

• Please contact the local agent for installation.

• Don't use unqualified power cord.

## Selection of installation location

### Basic requirement

Note:

Installing the unit in the following places maycause malfunction. If it is unavoidable, please consult the localdealer:

- 1. The place with strong heat sources, vapors, flammableor explosive gas, or volatile objects spread in the air.
- 2. The place with high-frequency devices (such as welding machine, medical equipment).
- 3. The place near coast area.
- 4. The place with oil or fumes in the air.
- 5. The place with sulfureted gas.
- 6. Other places with special circumstances.
- 7. The appliance shall not be installed in the laundry.

### Outdoor unit

- 1. Select a location where the noise and outflow air emitted by the outdoor unit will not affect neighborhood.
- 2. The location should be well ventilated and dry, in which the outdoor unit won't be exposed directly to sunlight or strong wind.
- 3. The location should be able to withstand the weight of outdoor unit.
- 4. Make sure that the installation follows the requirement of installation dimension diagram.
- 5. Select a location which is out of reach for children and far away from animals or plants. If it is unavoidable, please add the fence for safety purpose.

## Requirements for electric connection

### Safety precaution

- 1. Must follow the electric safety regulations when installing the unit.
- 2. According to the local safety regulations, use qualified power supply circuit and air switch.
- 3. Make sure the power supply matches with the requirement of air conditioner. Unstable power supply or incorrect wiring or malfunction. Please install proper power supply cables before using the air conditioner.
- 4. Properly connect the live wire, neutral wire and grounding wire of power socket.
- 5. Be sure to cut off the power supply before proceeding any work related to electricity and safety.
- 6. Do not put through the power before finishing installation.
- 7. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- 8. The temperature of refrigerant circuit will be high, please keep the interconnection cable away from the copper tube.
- 9. The appliance shall be installed in accordance with national wiring regulations.

### Grounding requirement

- 1. The air conditioner is the first class electric appliance. It must be properly grounding with specialized grounding device by a professional. Please make sure it is always grounded effectively, otherwise it may cause electric shock.
- 2. The yellow-green wire in air conditioner is grounding wire, which can't be used for other purposes.
- 3. The grounding resistance should comply with national electric safety regulations.
- 4. The appliance must be positioned so that the plug is accessible.
- 5. An all-pole disconnection switch having a contact separation of at least 3mm in all poles should be connected in fixed wiring.
- 6. Including an circuit break with suitable capacity, please note the following table. Air switch should be included magnet buckle and heating buckle function, it can protect the circuit-short and overload. (Caution: please do not use the fuse only for protect the circuit)

Air-conditioner	Circuit break capacity
25、35K	10A
53、70K	16A

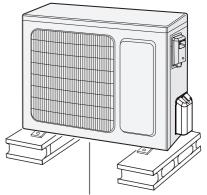
## Installation of outdoor unit

# Step one: fix the support of outdoor unit (select it according to the actual installation situation)

- 1. Select installation location according to the house structure.
- 2. Fix the support of outdoor unit on the selected location with expansion screws.

### Note:

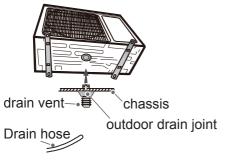
- Take sufficient protective measures when installing the outdoor unit.
- Make sure the support can withstand at least four times of the unit weight.
- The outdoor unit should be installed at least 3cm above the floor in order to install drain joint.
- For the unit with cooling capacity of 2300W ~5000W, 6 expansion screws are needed; for the unit with cooling capacity of 6000W ~8000W, 8 expansion screws are needed; for the unit with cooling capacity of 10000W ~16000W, 10 expansion screws are needed.



at least 3cm above the floor

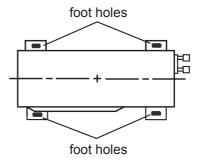
### Step two: install drain joint (Only for cooling and heating unit)

- 1. Connect the outdoor drain joint into the hole on the chassis, as shown in the picture below.
- 2. Connect the drain hose into the drain vent.



### Step three: fix outdoor unit

- 1. Place the outdoor unit on the support.
- 2. Fix the foot holes of outdoor unit with bolts.

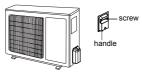


## Installation of outdoor unit

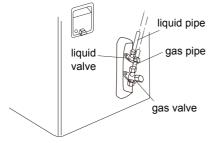
### Step four: connect indoor and outdoor pipes

L

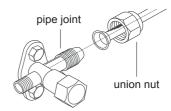
1. Remove the screw on the right handle of outdoor unit and then remove the handle.



Remove the screw cap of valve and aim the pipe joint at the bellmouth of pipe.



3. Pretightening the union nut with hand.

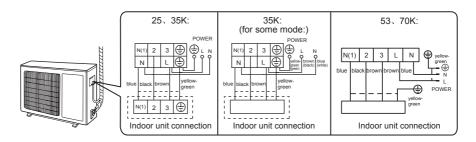


4. Tighten the union nut with torque wrench by referring to the sheet below.

Hex nut diameter	Tightening torque (N⋅m)
Φ6	15~20
Φ 9.52	30~40
Φ 12	45~55
Φ 16	60~65
Φ 19	70~75

### Step five: connect outdoor electric wire

1. Remove the wire clip; connect the power connection wire and signal control wire (only for cooling and heating unit) to the wiring terminal according to the color; fix them with screws.



## Installation of outdoor unit

2. Fix the power connection wire and signal control wire with wire clip (only for cooling and heating unit).

#### Note:

- After tighten the screw, pull the power cord slightly to check if it is firm.
- Never cut the power connection wire to prolong or shorten the distance.

### Step six: neaten the pipes

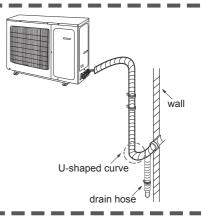
- 1. The pipes should be placed along the wall, bent reasonably and hidden possibly. Min. semidiameter of bending the pipe is 10cm.
- If the outdoor unit is higher than the wall hole, you must set a U-shaped curve in the pipe before pipe goes into the room, in order to prevent rain from getting into the room.

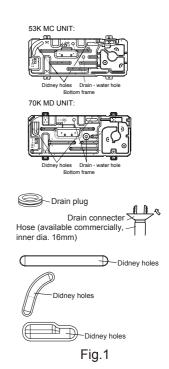
### **Outdoor Condensate Drainage**

During heating operation, the condensate and defrosting water should be drained out reliably through the drain hose. Install the outdoor drain connector in a  $\Phi 25$  hole on the base plate and attach the drain hose to the connector so that the waste water formed in the outdoor unit can be drained out. The hole diameter 25 must be plugged. Whether to plug other holes will be determined by the dealers to actual conditions.

The 53K MC  $_{\circ}$  70K MD UNIT drainage hole consists of two  $\Phi25$  and two kidney holes (see the fig.1). The drain plug consists of one  $\Phi25$  and two kidney plugs.

(The figures in this manual may be different with the material objects, please refer to the material objects for reference)





## Vacuum pumping

### Use vacuum pump

- Remove the valve caps on the liquid valve and gas valve and the nut of refrigerant charging vent.
- 2. Connect the charging hose refrigerant charging of piezometer to the refrigerant charging vent of gas nut of refrigerant valve and then connect the charging vent other charging hose to the vacuum pump.
- 3. Open the piezometer completely and operate for 10-15min to check if the pressure of piezometer remains in -0.1MPa.
- Close the vacuum pump and maintain this status for 1-2min to check if the pressure of piezometer remains

liquid valve gas valve frigerant charging int ut of refrigerant harging vent vacuum pump inner hexagon spanner close open

in -0.1MPa. If the pressure decreases, there may be leakage.

- 5. Remove the piezometer, open the valve core of liquid valve and gas valve completely with inner hexagon spanner.
- 6. Tighten the screw caps of valves and refrigerant charging vent.
- 7. Reinstall the handle.

## Leakage detection

1. With leakage detector:

Check if there is leakage with leakage detector.

2. With soap water:

If leakage detector is not available, please use soap water for leakage detection. Apply soap water at the suspected position and keep the soap water for more than 3min. If there are air bubbles coming out of this position, there's a leakage.

## Check after installation

• Check according to the following requirement after finishing installation.

Items to be checked	Possible malfunction
Has the unit been installed firmly?	The unit may drop, shake or emit noise.
Have you done the refrigerant leakage test?	It may cause insufficient cooling (heating) capacity.
Is heat insulation of pipeline sufficient?	It may cause condensation and water dripping.
Is water drained well?	It may cause condensation and water dripping.
Is the voltage of power supply accord- ing to the voltage marked on the nameplate?	It may cause malfunction or damaging the parts.
Is electric wiring and pipeline installed correctly?	It may cause malfunction or damaging the parts.
Is the unit grounded securely?	It may cause electric leakage.
Does the power cord follow the speci- fication?	It may cause malfunction or damaging the parts.
Is there any obstruction in the air inlet and outlet?	It may cause insufficient cooling (heating) capacity.
The dust and sundries caused during installation are removed?	It may cause malfunction or damaging the parts.
The gas valve and liquid valve of connection pipe are open completely?	It may cause insufficient cooling (heating) capacity.
Is the inlet and outlet of piping hole been covered?	It may cause insufficient cooling (heating) capacity or waster eletricity.

## Test operation

### 1. Preparation of test operation

- The client approves the air conditioner.
- Specify the important notes for air conditioner to the client.

### 2. Method of test operation

- Put through the power, press ON/OFF button on the remote controller to start operation.
- Press MODE button to select AUTO, COOL, DRY, FAN and HEAT to check whether the operation is normal or not.
- If the ambient temperature is lower than  $16^{\circ}$ C , the air conditioner can't start cooling.

## Configuration of connection pipe

- Standard length of connection pipe
   5m, 7.5m, 8m.
- 2.Min. length of connection pipe is 3m.
- 3.Max. length of connection pipe.

Cooling capacity	Max length of connec- tion pipe	Cooling capacity	Max length of connec- tion pipe
5000Btu/h (1465W)	15	24000Btu/h (7032W)	25
7000Btu/h (2051W)	15	28000Btu/h (8204W)	30
9000Btu/h (2637W)	15	36000Btu/h (10548W)	30
12000Btu/h (3516W)	20	42000Btu/h (12306W)	30
18000Btu/h (5274W)	25	48000Btu/h (14064W)	30

- 4. The additional refrigerant oil and refrigerant charging required after prolonging connection pipe
  - After the length of connection pipe is prolonged for 10m at the basis of standard length, you should add 5ml of refrigerant oil for each additional 5m of connection pipe.
  - The calculation method of additional refrigerant charging amount (on the basis of liquid pipe):

Additional refrigerant charging amount = prolonged length of liquid pipe × additional refrigerant charging amount per meter

• Basing on the length of standard pipe, add refrigerant according to the requirement as shown in the table. The additional refrigerant charging amount per meter is different according to the diameter of liquid pipe. See the following sheet.

Additional refrigerant charging amount for R22, R407C, R410A and R134a

Diameter of connection pipe		Outdoor unit throttle		
Liquid pipe(mm)	Gas pipe(mm)	Cooling only(g/m)	Cooling and heating(g/m)	
Ф6	Φ9.52 or Φ12	15	20	
Φ6 or Φ9.52	Ф16 or Ф19	15	50	
Ф12	Φ19 or Φ22.2	30	120	
Ф16	Ф25.4 or Ф31.8	60	120	
Ф19	-	250	250	
Ф22.2	_	350	350	

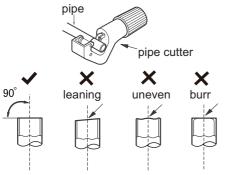
## Pipe expanding method

### Note:

Improper pipe expanding is the main cause of refrigerant leakage. Please expand the pipe according to the following steps:

A: Cut the pipe

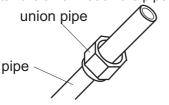
- Confirm the pipe length according to the distance of indoor unit and outdoor unit.
- Cut the required pipe with pipe cutter.



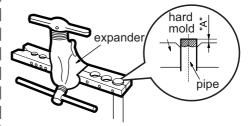
- B: Remove the burrs
- Remove the burrs with shaper and prevent the burrs from getting into the pipe.



- C: Put on suitable insulating pipe
- D: Put on the union nut
- Remove the union nut on the indoor connection pipe and outdoor valve; install the union nut on the pipe.



- E: Expand the port
- Expand the port with expander.



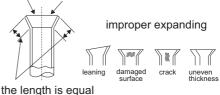
Note:

• "A" is different according to the diameter, please refer to the sheet below:

Outer diameter	A(mm)	
(mm)	Max	Min
Ф6 - 6.35(1/4")	1.3	0.7
Ф9.52(3/8")	1.6	1.0
Ф12-12.7(1/2")	1.8	1.0
Ф15.8-16(5/8")	2.4	2.2

- F: Inspection
- Check the quality of expanding port. If there is any blemish, expand the port again according to the steps above.





18



WWW.ALPICAIR.COM